



# Emma's Learning Journey



Who are you and where are you from?

**Emma Harvey**

**Gainsborough branch**

Which course have you just completed?

[Level 2 Certificate in Principles of Team Leading](#)

**(Skills Network)**

## How did you find it?

It was really enjoyable! The modules are varied and have different activities and interactive content to keep it interesting. There are a lot of opportunities to apply the concepts to your own workplace and role, which makes it really relevant... and the assessment questions weren't too difficult either!

## What have you learned?

The course is really broad and covers everything from conflict management, to preparing and delivering a presentation, to organisational structure and health and safety. Not only did it really improve my knowledge of these concepts but also provided me with a lot of techniques that I can put into practice.

## Who would you recommend this course for?

I would definitely recommend the course for existing team leaders or anyone looking to move into this in the future, but there was so much in the course that could be applicable at any level, so it's perfect for anyone wanting to just develop their people skills.

## How did you organise your learning alongside your other commitments?

I was able to fit some of it into my development time at work which was really helpful, but the modules are broken down into units which only take around 40 minutes to an hour, so they were easy to fit in on an evening after work.